

### 40 years of holidays of Belgians

### Rik De Keyser Managing director

Trends in holiday behaviour of Belgians

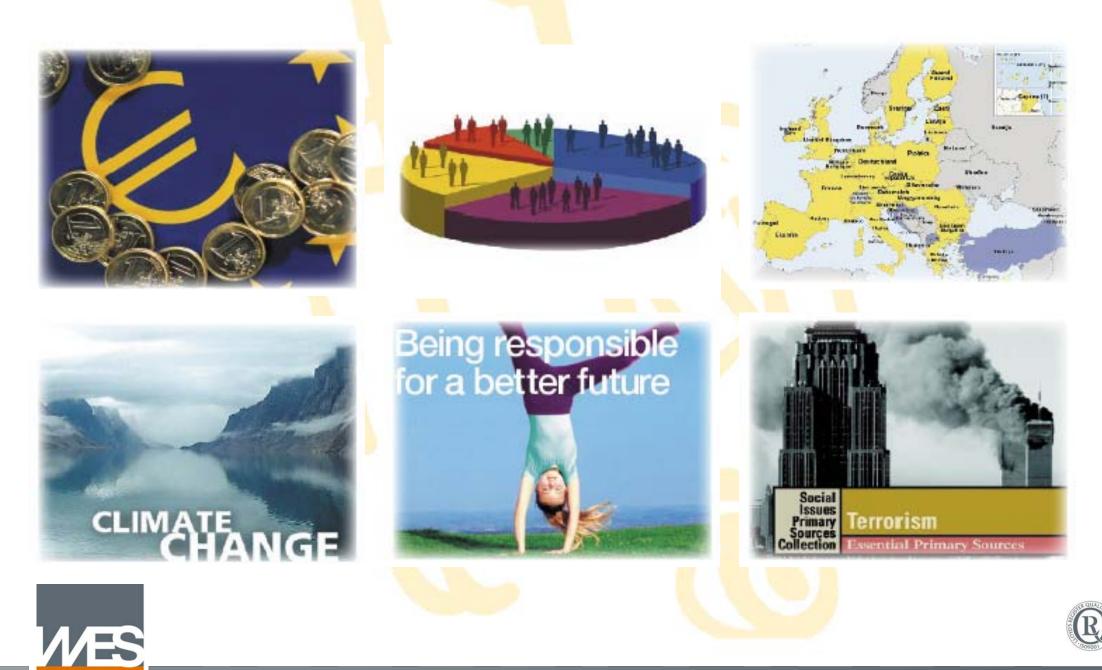
 Holiday behaviour has undergone significant changes in the last decades as it is increasingly influenced by major global trends



consumer behaviour operation of the tourism industry



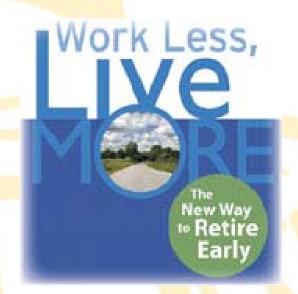
#### Trends in the external environment



#### Trends in consumer behaviour



MES





The Experience Economy



Work Is Theatre & Every Business a Stage

B. JOSEPH PINE II JAMES H. GILMORE





### Trends in the operation of the tourism industry



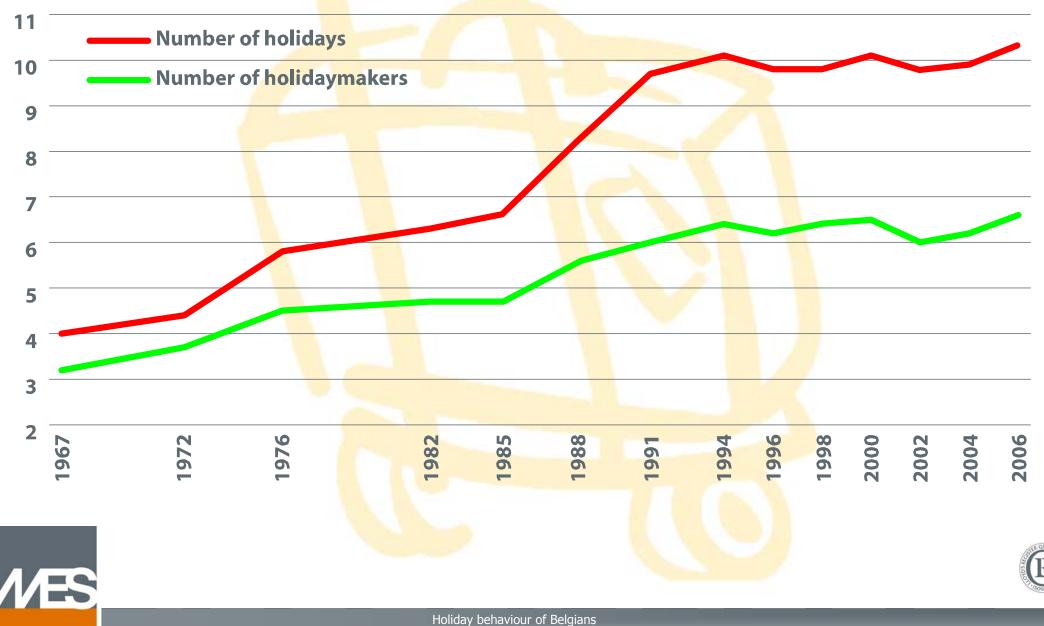


## Growing net departure rate and growing travel frequency



# Growing number of holidaymakers and holidays by the Belgian population

In millions



### Decreasing length of stay



### Remarkably stable expenditure per person and per holiday



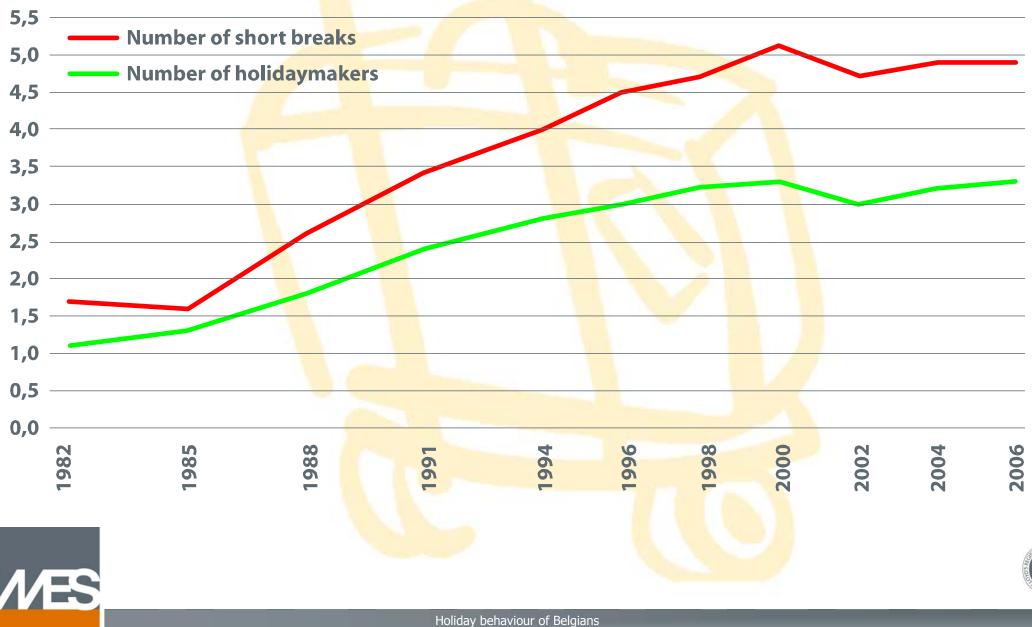
Holiday behaviour of Belgians

#### Growing expenditure per man-night

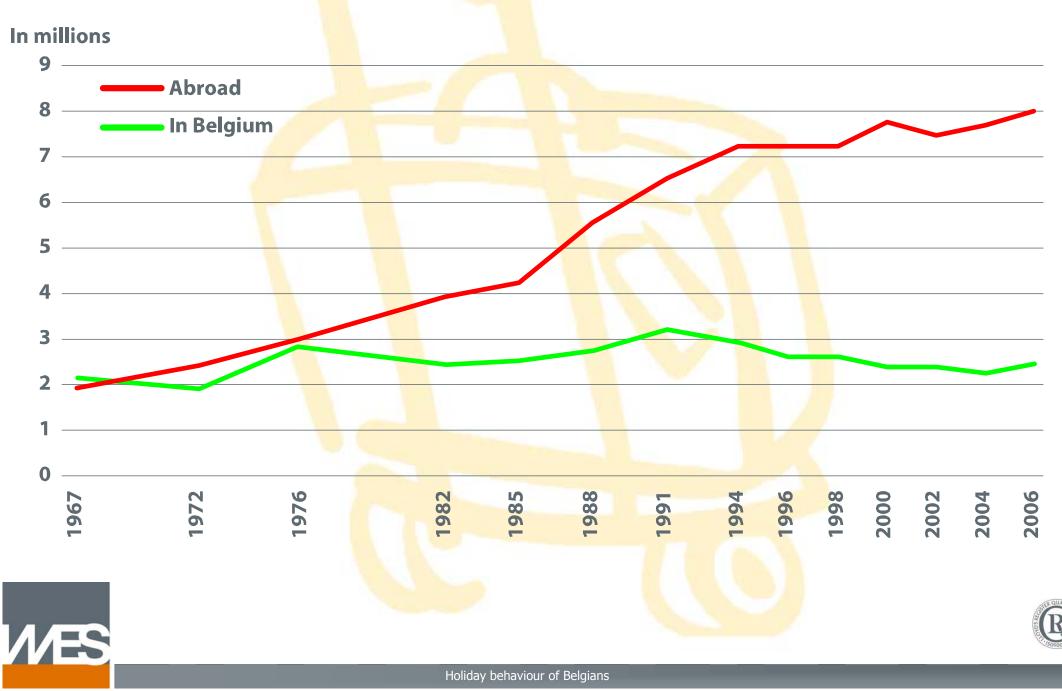


#### On top: boom of short breaks since the 80's

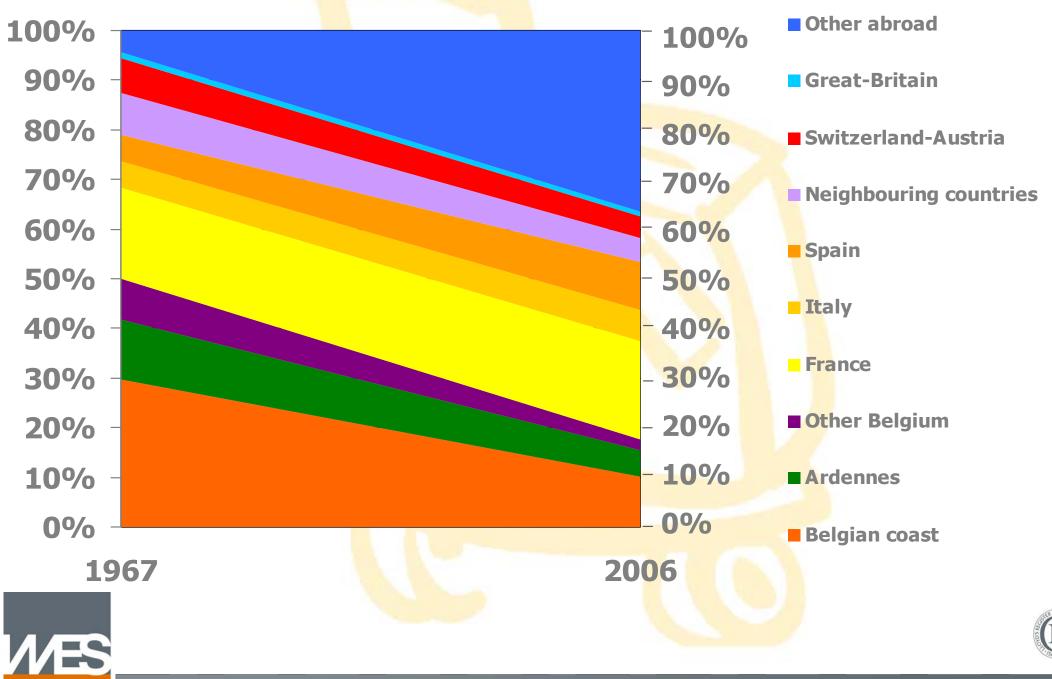
In millions



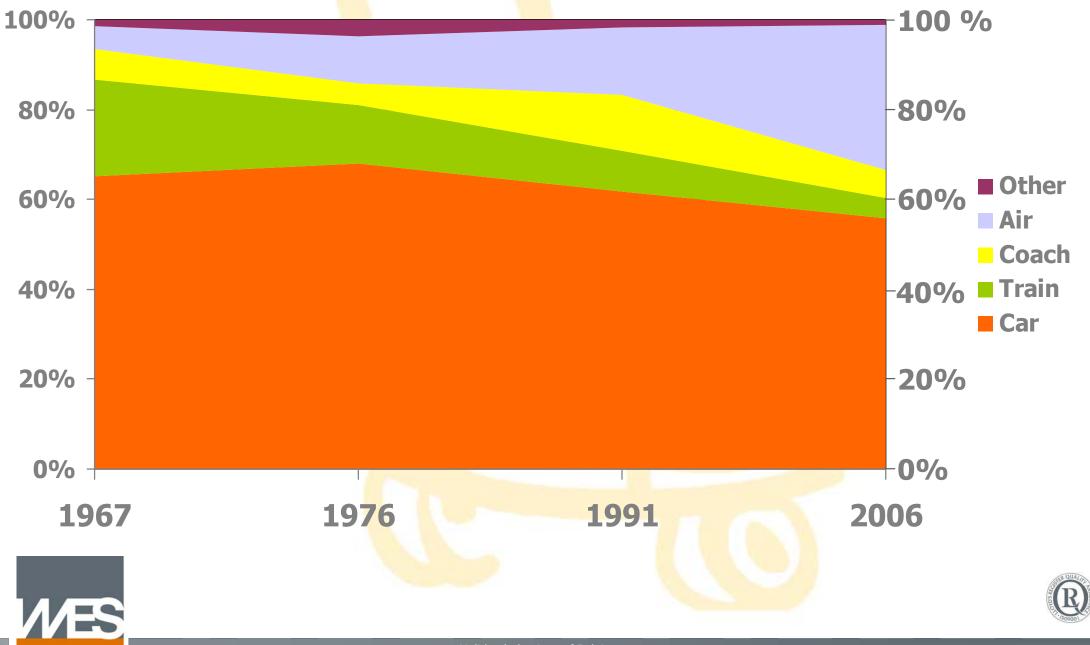
#### Growing number of holidays abroad



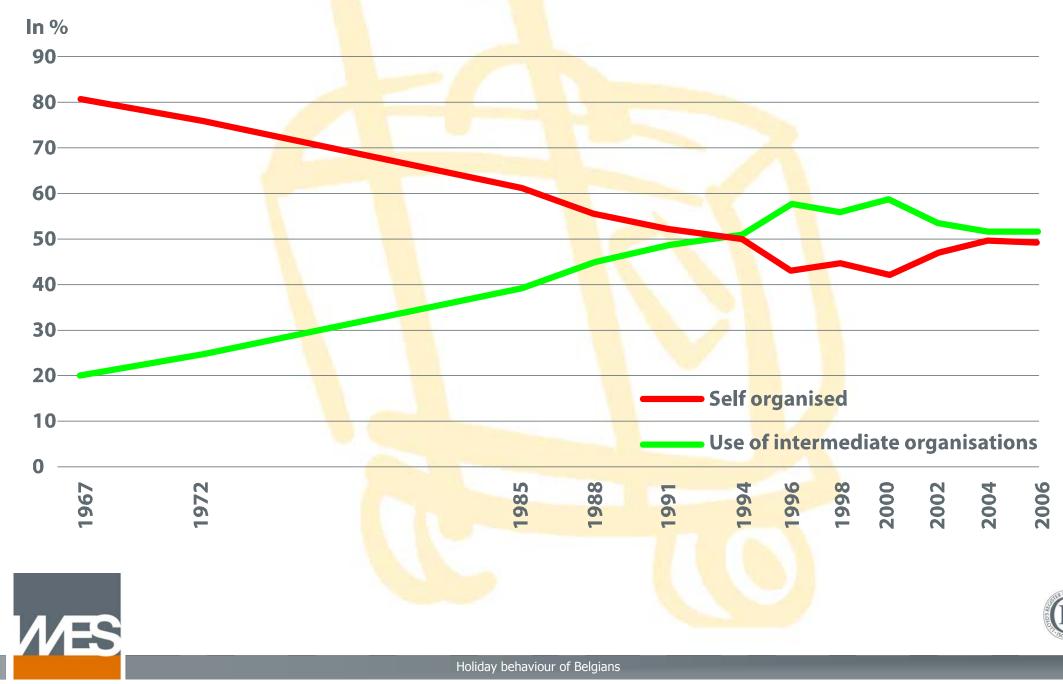
### Greater mix of foreign destinations



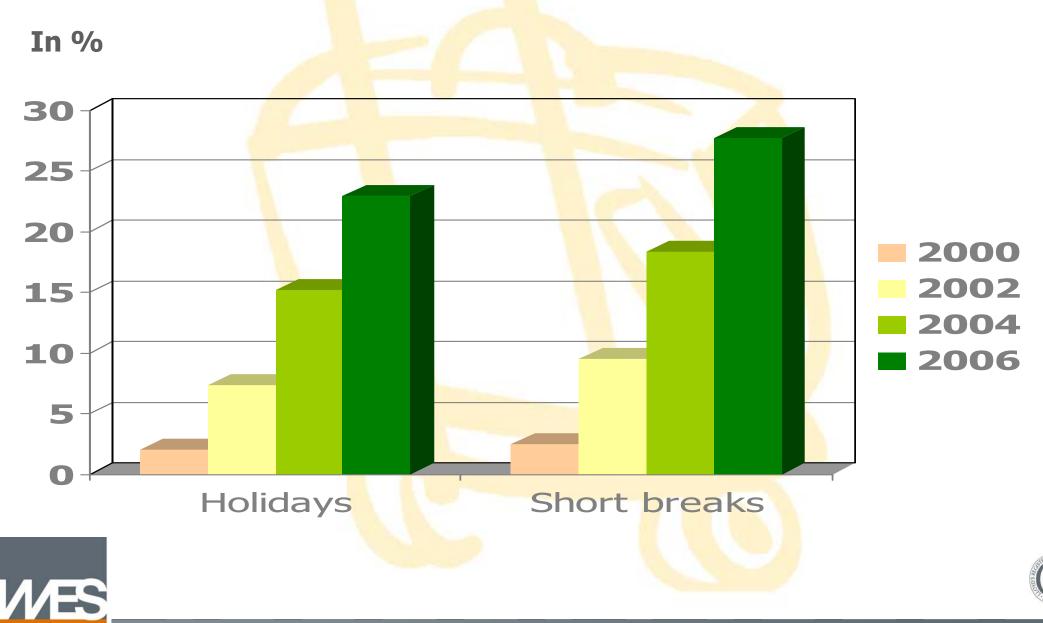
### Higher mobility, more air holidays



# More use of intermediate travel organisations, but opposite move recently



# Enormous increase of the importance of the Internet as a booking channel



## Growing share of the touroperator industry for foreign travel



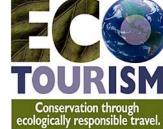
## Greater variety of holidays, higher demand for niche products

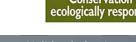














Holiday behaviour of Belgians

## Travel is no longer a luxury but has become an accepted part of life

#### Thank you for your attention

Holiday behaviour of Belgians



